

Sustainable Sourcing

Our approach to sustainable sourcing is to work with our customers, suppliers and industry partners to further the adoption of standards and best practices. We also provide our customers with sustainable design, manufacturing, products and packaging options. We do this to meet customer requests for sustainably-sourced materials and products with reduced environmental impact from well-managed factories.

Some of the ways we helped customers source products and packaging with sustainability attributes over 2015 include:

Apparel



- Garments made of cotton from certified organic sources, such as the Global Organic Textile Standard (GOTS), that meet the Better Cotton Initiative (BCI) standard, and/or have been produced by mills that have joined Cotton LEADS™ as partners
- Garments comprising recycled yarn, polymers, leather and shearling
- Garments that are fur-free or comprise responsibly-sourced angora wool or down feathers
- Textiles that are independently tested and certified to meet the Oeko-Tex Standard 100 criteria and/or REACH requirements
- Textiles and shoes sourced from suppliers that are phasing out hazardous chemicals in production for customers committed to Greenpeace’s DETOX campaign
- Leather for shoes, wallets, covers and pouches produced from tanneries that are audited against the environmental responsibility practices of the Leather Working Group

Beauty Products



- Items that are biodegradable, not tested on animals and free of silicones, sulphates, parabens and colorants
- Products that meet industry standards and incorporate ingredients such as community trade organic olive oil, community trade shea butter and organic fine sugar, soya bean oil and rosehip oil in formulation design
- Toothpaste that is the first to be certified as organic in the world under the Oregon Tilth organic certification program

Household Items, Furniture and Packaging



- Household items, furniture and packaging made from wooden/paper materials that are Forest Stewardship Council™ (FSC™)¹ or Programme for the Endorsement of Forest Certification (PEFC)-certified, and meet the chain-of-custody requirements of the European Timber Regulation (EUTR) where applicable
- Household items, utensils and furniture made from natural materials and fibres ranging from bamboo, roots and branches of organic teak wood and wood from spent rubber trees, to banana bark and water hyacinth
- Gadgets made of recycled plastic and photo frames comprising recycled polystyrene foam, with recyclable packaging
- Packaging, luggage and other items using polyethylene terephthalate (PET) instead of polyvinyl chloride (PVC), polypropylene (PP), polycarbonate (PC) or acrylonitrile butadiene styrene (ABS), as well as PVC-free packaging material for polybags, clips, gum tape, strings, collar inlays and zippers

Additional examples of how we support customers and suppliers to further environmental and social performance in the supply chain include:

- Reporting to customers on the processes in place and supplier compliance in meeting legislative requirements related to chain-of-custody requirements for wood products² and components containing reportable minerals³, and required testing standards, such as BIFMA⁴ for furniture. This includes conducting product risk and traceability assessments for customers by raw material categories
- Supporting suppliers to join tailored programs, on topics such as energy-efficiency opportunities and energy consumption reporting, or manufacturing excellence to enhance productivity and operational performance
- Sharing our Sustainable Suggestions for our Partners which provide 'how to get started' modules on energy and water efficiency, greenhouse gas reduction, sustainable buildings, waste management, lean manufacturing and human resources

¹ FSC license numbers FSC-C113132, FSC-C114681, FSC-C116575 and FSC-C129309.

² As per the United States' Lacey Act of 1900.

³ As per the United States' Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010.

⁴ Business and Institutional Furniture Manufacturers Association (BIFMA).