

Sustainable sourcing

Our approach to sustainable sourcing is to work with our customers, suppliers and industry partners to further the adoption of standards and best practices. We also provide our customers with sustainable design, manufacturing, product and packaging options, to meet customer requests for sustainably-sourced materials and products with reduced environmental impact from well-managed factories.

Some of the ways we helped customers source products and packaging with sustainability attributes include:

Apparel



- Garments that comprise:
 - > Cotton from certified organic sources, such as the Global Organic Textile Standard
 - > Cotton that meets the Better Cotton Initiative standard, Fairtrade standards, the Organic Content Standard 100 or Blended and/or has been produced by mills that have joined Cotton LEADS™ as partners
 - > Cotton from traceable sources with country of origin certificates
 - > Linen from certified organic sources
 - > Recycled yarn, polymers, leather and shearling
 - > Wool from traceable sources that meet non-mulesing declaration requirements
 - > Fur-free materials and/or responsibly-sourced angora wool or down feathers
 - > TENCEL®, a Lyocell fiber produced from sustainably-harvested wood in a closed loop, water-efficient process
 - > Teflon EcoElite™ water-repellent, a non-fluorinated fabric treatment that is manufactured with 60% renewably-sourced raw materials
 - > Hangtags made of recycled paper
- Garments that are shipped in polybags from recycled materials and/or are shipped in a “flat pack” without the use of hangers
- Textiles that are independently tested and certified to meet the Oeko-Tex® Standard 100 criteria, REACH requirements and/or are produced in factories certified under the bluesign® system
- Textiles and shoes sourced from suppliers that are phasing out hazardous chemicals in production for customers committed to Greenpeace’s Detox campaign
- Leather for shoes, wallets, covers and pouches produced from tanneries that are audited against the environmental responsibility practices of the Leather Working Group

Beauty Products


- Items that are biodegradable, not tested on animals and free of silicones, sulphates, parabens and colorants

- Products that meet industry standards and incorporate ingredients such as community trade olive oil, shea butter and brazil nut oil, RSPO-certified⁷ palm oil derivatives and organic babassu oil, fine sugar and rosehip oil in formulation design. Our manufacturing facility in Trowbridge uses raw materials certified to the Soil Association's organic standard and its usage of organic and community trade ingredients increased from 71 tonnes in 2015 to 74 tonnes in 2016

- Product packaging and carton board that is Forest Stewardship Council™ (FSC™)⁸-certified

- Wet wipes that comprise 100% cellulose fabric and are dispersible and biodegradable

- Toothpaste that was the first to be certified as organic in the world under the Oregon Tilth certified organic (OTCO) program; our manufacturing facility in Tonawanda also is a member of Oregon Tilth and is a FDA-registered manufacturing facility. The facility manufactures a variety of products with OTCO Certification Acknowledgement, which are declared by Oregon Tilth to be in compliance with the NSF/ANSI 305 Organic Standards program, as well as products that meet the Natural Products Association (NPA) Natural Standard, certifying that they contain natural/biodegradable ingredients, are manufactured with appropriate processes to maintain ingredient purity and have environmentally-responsible packaging

- Additionally, we are working with a customer to develop a dedicated product stewardship program to assess and improve the sustainability of products, packaging and manufacturing processes

⁷ Palm oil derivatives certified under the Roundtable for Responsible Palm Oil (RSPO)'s mass balance or segregated models.

⁸ FSC license number FSC-C113132.

Household and Other Items, Furniture and Packaging



- Household items, furniture and packaging made from wooden/ paper materials that are FSC⁹ or Programme for the Endorsement of Forest Certification (PEFC)-certified, and meet the chain-of-custody requirements of the European Timber Regulation (EUTR) where applicable
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- Household items, utensils and furniture made from natural materials and fibres ranging from bamboo, roots and branches of organic teak wood and wood from spent rubber trees, to banana bark and water hyacinth
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- Gadgets made of recycled plastic and photo frames comprising recycled polystyrene foam, with recyclable packaging
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- Packaging, luggage and other items using polyethylene terephthalate (PET) instead of polyvinyl chloride (PVC), polypropylene (PP), polycarbonate (PC) or acrylonitrile butadiene styrene (ABS), as well as PVC-free packaging material for polybags, clips, gum tape, strings, collar inlays and zippers
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- Reporting to customers on the processes in place and supplier compliance in meeting legislative requirements related to chain-of-custody requirements for wood products¹⁰ and components containing reportable minerals¹¹, and required testing standards, such as BIFMA¹² for furniture. This includes conducting product risk and traceability assessments for customers by raw material categories
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⁹ FSC license numbers FSC-C113132, FSC-C114681, FSC-C116575 and FSC-C129309.

¹⁰ As per the United States' Lacey Act of 1900.

¹¹ As per the United States' Dodd – Frank Wall Street Reform and Consumer Protection Act of 2010.

¹² Business and Institutional Furniture Manufacturers Association (BIFMA).